

**DECISION SESSION - CABINET MEMBER FOR HEALTH,  
HOUSING AND ADULT SOCIAL SERVICES**

**TUESDAY, 24 APRIL 2012**

**DECISIONS**

Set out below is a summary of the decisions taken at the meeting of the Decision Session Cabinet Member for Health, Housing and Adult Social Services held on Tuesday, 24 April 2012. The wording used does not necessarily reflect the actual wording that will appear in the minutes.

Members are reminded that, should they wish to call in a key decision, notice must be given to Democracy Support Group no later than 4pm on the second working day after this meeting.

If you have any queries about any matters referred to in this decision sheet please contact Catherine Clarke or Louise Cook.

**4. 2011 TENANT SATISFACTION SURVEY  
RESULTS**

RESOLVED:

- i. That the contents of the report on tenant satisfaction with Housing Services be noted.
- ii. That the annual housing satisfaction survey be continued.
- iii. That the Residents Association be promoted in Streets Ahead.

Reason: To ensure that the council has up to date information regarding customer satisfaction to enable the housing service to target improvements to the areas identified by its customers.